

Clarification to pre-bid queries

Refer Tender no. State CET Cell/Online/eTender/CET-001/2017 dated 5th January 2017, for “Design, Develop, Customize, Implement & Maintain an End to End Computer Based Online Examination System for the State CET Cell, Maharashtra”. Subsequent to the pre-bid meeting held on 12th January 2017 at State Common Entrance Test Cell Directorate of Technical Education, 3, Mahapalika Marg Mumbai – 400 001. (M.S.) and queries received till 13th January 2017, 11:00 am. Clarification to pre-bid queries are as following:

Name of the Company	Sr. No.	RFP Reference (Section No. / Page No.)	Content of RFP requiring clarification	Points of Clarification required	Response
NSEIT LIMITED Trade Globe Bldg. Trade Star Complex, Andheri-Kurla Road, Andheri East Mumbai 400069	1	Section 6, 6.1 Introduction, Scope of Work/ Page No. 44	Tentative Month of CET	A. For different discipline of exams in the same month – would the exams for different discipline exams shown in the list in same month on multiple days, single day? Please confirm.	Both the options will be required depending upon the number of candidates registered for a particular examination.
				B. Please confirm if the exam is to be conducted in Single or 2-3 sessions per day.	Single session and 2-3 sessions, both options will be required based upon the number of candidates registered for a particular examination.
				C. Please confirm if the exam to be conducted is to be conducted on weekdays or on weekend.	At present, the examinations listed as per the scope of this RFP are conducted during the weekend. In future, for other examinations, weekdays may have to be considered based upon decision taken by GoM and the State CET Cell.
				D. Please share the list of desired test cities in and outside Maharashtra.	The names of cities within Maharashtra is already provided under the scope. For cities outside Maharashtra, the cities to be considered depend upon the number of candidates registered.
				E. If possible, please share historic trend of candidate counts across each test city.	It is not possible to share such a historical trend of candidate

					counts across each test centers.
				F. Please confirm min. and max. duration of exam in hrs. for various disciplines.	For examinations under the scope, the duration is from 60 minutes to 150 minutes excluding the time for other activities to be undertaken at the examination Centre on the examination day. In case, the State CET Cell wants to include more exams under the scope in future, the exam duration may vary from 60 minutes to 180 minutes excluding the time for other activities to be undertaken at the examination centre.
				G. Please clarify if the exam to be conducted is only in English language or multiple languages	Currently, the exams are conducted in English and Marathi only.
				H. We assume that the exam to be conducted comprise of questions of only MCQ (objective type) and no subjective response capture? Please confirm	MCQs Only
2	Point C. Under Note/ Page No. 46	For B.P. Ed and M.P. Ed, a Field test will be conducted by (another) agency appointed by State CET Cell and approved by Admissions Regulating Authority. The vendor	A. We assume a User Interface to upload XLS or enter marks for the field test and storing in records appropriately shall suffice. Please confirm.	User interface to upload field test marks in XLS format will be required.	

		needs to create a mechanism to allow the agency appointed by the State CET Cell to incorporate the marks of the Field test taken by the appointed agency to the marks obtained in CET.	B. Please confirm if the exam conducting agency need to generate and host admit cards / notify/ intimate candidates for this field test, etc.	Yes, Vendor will be required to generate and host admit cards / notify/ intimate candidates for this field test. Also provision has to be made to push the data received from the agency conducting field test in the form of XLS sheet.
			C. Any other involvement/support required from successful bidder for the field test?	No.
3	Point D Under Note/ Page No. 46	The successful bidder may or may not be given the assignment of conducting online examinations for some of the examinations for the calendar year 2017, by the State CET Cell.	A. Please elaborate on this.	As the dates of a few exams are already declared for calendar year 2017, if there is delay in implementing the solution then some of the examinations may be removed from the scope of this RFP for calendar year 2017.
			Does it mean some of the exams will be conducted in Paper-Pen mode and the successful bidder will have no role for online exams in 2017?	All the examinations under the scope of this RFP are online examinations.
			B. For standard cost working purpose by all bidding agencies, please confirm total number of exam events/drives in a year to be considered.	Please refer to the table under the scope of work in RFP at page number 43 & 44.
			C. Approx. Min. number of candidates for online exam per year	Please refer to the table under the scope of work in RFP at page number 43 & 44.
			D. Approx. Total Number of candidates for online exam in 3 years	Please refer to the table under the scope of work in RFP at page number 43 & 44.
4	Examination and Test Delivery Application: (b)(XVI)/ Page No. 47	The application should be compliant to Web Content Accessibility Guidelines (WCAG) 2.0 or the latest version of WCAG as issued from time	A. Is this mandatory requirement? Can it be relaxed?	This is a mandatory requirement.

		to time. It should also adhere to all GoI and GoM guidelines / policies.		
5	6.1.1 A .d c under Preliminary Activities/ Page No. 47	d. The service provider should have a data center fully equipped to handle the expected volume of work.	We assume successful bidder can use highly secure tier III data center with 99.99% uptime certified with ISO 27001. Please confirm.	The clause states our minimum requirement.
6	6.1.1.f Under preliminary activities/ page No.47	f. There should be a help desk/call center support available /accessible during working days and office hours and public holidays to the candidates and 24*7 during the examination schedule, for helping them in getting necessary information / technical support or clarifications regarding the CET examination.	A. As 24 X 7 helpdesk service will have an impact on price, we assume that the helpdesk operational on working Days Monday to Saturday 9.30 a.m. to 6.00 p.m. shall suffice. Please confirm.	No change.
			B. Please confirm if email response helpdesk support too is required.	Yes, email response helpdesk support will be required.
			C. We assume that the helpdesk support will be required for a period min. 2-3 months for every drive Registration Portal Go Live upto Exam Day. Please confirm.	Yes.
7	6.1.1.J Under preliminary activities/ page No.47	j. The solution should be an end to end web-based application based on multi-tier architecture.	We assume that to derisk from the dependencies of internet especially large scale drives – exam can be conducted in LAN Based – decentralized mode.	Yes, for the Examination Software only.
8	6.1.1.k Under preliminary activities/ page No.48		A. We assume this is futuristic requirements and may not be required in the first year of online exams. Please confirm	Yes.
			B. We assume this is not required for Exam Software as candidates need to take exam in a secure test venue infrastructure provisioned by successful bidder and not on devices like mobile, iPad, tablets, etc. Please clarify.	Yes, for the Examination Software Only. The examination web portal developed as a part of the solution should be accessible on mobile, iPad, tables etc.
9	6.1.2 Preparation of ExaminationA. Candidate	c. To open the portal for registrations for a specific period of time as decided by the State CET Cell. Bidder	A. Please confirm duration of hosting in months for the Online Application	Based on the requirements of the State CET Cell, the duration of hosting of online application

	Registration, Test Center Selection and Hall Ticket/ Page 48	should also have option to extend the registration date as per requirements of the State CET cell.	Form. We assume 1 month hosting shall suffice.	forms will be communicated to the bidder, well in advance.
			B. Please share tentative go live date for the online application portal for the first online exam.	15 th March, 2017.
			C. Please indicate highest number of applications expected for various exam drives.	Please refer to the table under the scope of work in RFP at page number 43 & 44.
			D. We assume 2K-3K concurrent load at any given point in time shall suffice. Please confirm.	The bidders are required to make their own estimation ensuring that SLAs are met and no issues are faced by the candidates.
			E. Please indicate number of documents required to be uploaded by candidates during application signup. Hope we can limit to size documents.	Two documents are required to be uploaded during registration i.e. Photograph and Signature.
10	6.1.2 Preparation of Examination A. Candidate Registration, Test Center Selection and Hall Ticket/ Page 49	f. To make a provision for payments through Net Banking / Credit Card / Debit Card / Challan etc. as per the instructions of the State CET Cell	A. We assume the exam fees to be collected through online payment integration or Challan will be in MHCET bank account. Please confirm.	The examination fees shall be collected through online payment only. However, the software should have both the features.
11	D. Question Paper Setting and Delivery/ Page No. 55	a. A provision to be made for the setting of question bank by the State CET Cell, or the bidder itself. The bidder should provide the requisite Question Paper Authoring Engine for the same and provide the required training to the concerned official at the State CET Cell and Directorates for question bank authoring and generation. The process of handing over of the question paper sets by the State CET Cell to the bidder is a	A. Is the content to be prepared as Session wise Qpack or Fixed Question Bank for random generation for candidates across sessions?	Both session-wise Qpack and Fixed Question Bank options are required.
			B. Please confirm the number of questions as well subject/domain areas on which content is required to be developed by successful bidder for different disciplines.	This will be shared by State CET Cell based on future requirements.
			C. Please confirm translation of content is required in how many languages?	The content will be in English and Marathi languages only.

			<p>crucial task so as to maintain the secrecy and confidentiality. This process will be defined from time to time so as to complete it in order. The bidder has to provide required secured software to conduct the process of handing over paper sets smoothly. Also, in case the State CET Cell is preparing the question papers, the same would be converted to different languages by the vendor. The State CET Cell will hand over the question papers to the vendor in a secured manner. The question bank will be updated every year as decided by the State CET Cell.</p>	<p>D. We assume for the content developed by CET cell, translation will be done by CET Cell themselves for secrecy and confidentiality purpose.</p>	<p>The translation of content will be the responsibility of bidder only.</p>
				<p>E. We assume standard XLS template for upload of question in Exam Software will suffice. Please confirm.</p>	<p>Yes, encrypted XLS template for upload of questions in Examination Software will suffice.</p>
				<p>F. With regards to the note mentioned on page 58 that the vendor may be paid Rs. 50,000/- for content development per examination – we assume this is for 1 exam event/drive per month. Please elaborate on test content development requirement scope to assess the cost of content development.</p>	<p>Rs. 50000/- is for one examination irrespective of the number of sessions & duration.</p>
				<p>G. We assume the cost of content development need not be included in the bidding price if it will be paid lump sum as per note. Please clarify.</p>	<p>Yes, the cost of content development is already fixed. If this service is required, the bidder will be paid in addition to the bidding cost. Therefore, this cost should not be included in bidding cost.</p>
12	6.1.2 E. C/ Page No. 58	c. The candidate will make the payment online through payment gateway		<p>Please confirm if there is no Challan Payment.</p>	<p>The examination fees shall be collected through online payment only. However, the software should have both the features.</p>
13	6.1.3 B. Identification of Candidates and Information Dissemination	The QR Code on the hall ticket will be scanned by the supervisor at the Venue. After scanning all the candidates information will be displayed on the smartphone and can be verified with original document		<p>We assume QR Code is futuristic approach scenario and may not be required immediately for the first year exams. Please confirm.</p>	<p>Yes, this is a future requirement, shall be decided based upon the decision taken by the State CET Cell.</p>

14	6.1.3 C. Supervision and Security	a. To arrange frisking of candidates at examination Venue to disallow any electronic gadgets, pen, paper (other than admit card), bag, purse (Except wallet) etc. as per the guidelines of the State CET Cell.	Please confirm if metal detector frisking is required which has a price impact or manual frisking will suffice.	Not required.
15	1.2	EMD of INR 30 Lakhs	Would it be possible to pay this through Bank Challan directly to State CET Bank Account – the Bank UTR document can be uploaded when submitting the Tender as additional proof – as done by many Government Organizations as the Mahatender site does not allow using the Corporate bank account for this payment online – Retail (individual customer) Bank account would have to be used	No Change.
16	Annexure 4	Financial bid	We assume the rate is per candidate scheduled	The rate is per candidate registered (excluding duplication).
17	Clause 5.14 (d) & (e)	The State CET Cell shall also be entitled to make recoveries from the Performance Bank Guarantee	Provided the grounds mentioned in this clause are solely attributable to the Bidder. Before invoking PBG, State CET Cell shall serve upon bidder atleast 30 days prior written notice mentioning nature / reason for invoking PBG or making recoveries from PBG. Further, Bidder will try its best to remedy the default, etc. within these 30 days cure period	No change.
18	Clause 6.3	Liquidated Damages for Delay and Default	Provided the delay / default is solely attributable to the Bidder. Before levying any penalty, State CET Cell shall serve upon bidder atleast 15 days prior written notice mentioning nature / reason for levying penalty. Further, Bidder will try its best to remedy the	No change.

				default, etc. within these 15 days cure period.	
	19	Clause 7.4	Implementation SLAs	Provided the delay / default is solely attributable to the Bidder. Before levying any penalty, State CET Cell shall serve upon bidder atleast 15 days prior written notice mentioning nature / reason for levying penalty. Further, Bidder will try its best to remedy the default, etc. within these 15 days cure period.	No change.
	20	Annexure 2	Guidelines point 8	Apart from Entrance / Competitive exams we request that high Stakes Recruitment/ Certification exams also be allowed for proof submission	Please refer to the Corrigendum.
ESDS Software Solution Pvt. Ltd. Address: Plot No. Gen 71/1 & 71/1/1, Mahape Circle, Mahape MIDC, Navi Mumbai – 400710	1	Section no.2.2 Page no. 15	In lieu of the same, the Maharashtra State Common Entrance Test Cell, Mumbai invites Bid from eligible bidders for conducting the State Level Computer based Online Common Entrance Tests (CETs) across the state of Maharashtra with some centers outside Maharashtra, to select suitable candidates for the admission in to Graduate/Post-Graduate Programmes in various professional Educational institutions.	Kindly specify the number of location i.e. centers will conduct the exam?	Please refer to the table under the scope of work in RFP at page number 43 & 44.
	2			Request you to specify the tentatively each center with number of candidates?	Please refer to the table under the scope of work in RFP at page number 43 & 44.
	3	Section 6.1.1.B Page no. 48	To send SMS and email alerts regarding examination notification / schedule etc. to the candidates already registered on the portals of various/ different directorates.	Kindly confirm tentatively how many SMS's required each year?	Bidder is required to make their own estimates keeping in mind that the requirements of the State CET cell are met.
	4			Kindly confirm SMS required with Sender ID or without sender ID?	SMS will be required with Sender ID.
	5			Kindly confirm how many e-mails tentatively need to be sent per year?	Bidder is required to make their own estimates keeping in mind that the requirements of the State CET cell are met.

6	Section 6.1.1.B.f Page no. 50	To make a provision for payments through Net Banking / Credit Card / Debit Card / Challan etc. as per the instructions of the State CET Cell.	Kindly confirm does client will provide the payment gateway & bidder has to just integrate it? Or bidder need to procure the payment gateway?	The bidder will be required to procure the payment gateway.
7	Section 6.1.1.B.g Page no. 52	One main server and one backup server will be available for every 200 candidates and part thereof at a Venue. In case of a center with less than 200 registered candidates, atleast one active server and one backup server will be made available by the bidder.	Kindly confirm, as hosting will be done at Tier III data center, please elaborate why one main server should be available at venue?	The bidder is expected to do the server sizing as per the requirements in the scope of this RFP.
8	As the application/ examination paper will accessed by Internet by every center please elaborate one main server & backup server should be available for every 200 candidates and part thereof at a venue? Does client looking for server at each venue /location?		The bidder is expected to do the server sizing as per the requirements in the scope of this RFP.	
9	What will be the backup policy? & its retention period?		The bidder needs to adhere to the requirements stated in the RFP.	
10	Section 6.1.1.B.i. Page no. 52	The main server, backup server and client systems at each Venue would be provided with functional UPS.	Please elaborate this point.	The bidder is expected to do the server sizing as per the requirements in the scope of this RFP. Also, the bidder needs to ensure uninterrupted power supply across all test centers.
11	4.2. Pre - Qualification Criteria , Page no. 24	The Bidder must have an average annual turnover of Rs. 100 Crores during the last 3 financial years (2013-14, 2014-15 and 2015-16).	Request you to kindly consider average annual turnover of Rs.50 crores	No change.
12	4.2. Pre - Qualification Criteria , Page no. 24	SEI CMMI Level 5, as on date of submission of the bid.	Kindly also consider Other CMMI Certificates like QSA and not just SEI. Also Kindly allow CMMI Level 3 or above companies to participate as they have similar competencies.	Please refer to the Corrigendum.

US Technology International Pvt. Ltd. Address: #721, Nila, Technopark, Trivandrum - 695581.	1	Annexure – 2: Guidelines for preparation of Pre-Qualification Proposal- Point 5/Page- 89	The Bidder must have the following valid certifications-iii. ISO 27001 andiv. SEI CMMI Level 5, as on date of submission of the bid.This is to ensure fool proof information security in computer based online examination as per the provisions of Information Security Management Standards.	Request to change SEI CMMI Level 5 to CMMi Level 5.	Please refer to the Corrigendum.
	2	Annexure – 2: Guidelines for preparation of Pre-Qualification Proposal- Point 7/Page- 89	The bidder should have executed at least one project for End to End Computer Based Online Examination system for Entrance / Competitive exams including question paper setting.	Request to change the clause to “The bidder should have executed at least one project for End to End Computer Based Online Examination system for Entrance / Competitive exams excluding question paper setting.”	Please refer to the Corrigendum.
	3	4.3. Technical Evaluation Criteria – Point B2 / Page 27	Experience in implementing End to End Computer Based Online Examination System for Entrance / Competitive exams, including conducting examination for minimum 20,000 candidates / students in a single slot/session anywhere in India at any time in the last three years. For implementation of system involving - > 20,000 and ≤ 30,000 Candidates: 10 Marks >30,000 and ≤ 40,000 Candidates: 12 Marks > 40,000 Candidates: 15 Marks	Request to change the criteria to: Experience in implementing End to End Computer Based Online Examination System for Entrance / Competitive exams, including conducting examination for minimum 10,000 candidates / students in a single slot/session anywhere in India at any time in the last three years. For implementation of system involving - > 10,000 and ≤ 15,000 Candidates: 10 Marks >15,000 and ≤ 20,000 Candidates: 12 Marks > 20,000 Candidates: 15 Marks	Please refer to the Corrigendum.

	4	4.3. Technical Evaluation Criteria- Point B3 / Page 28	The bidder should have conducted End to End Computer Based Online Examinations for Entrance / Competitive exams, simultaneously across atleast 15 cities / towns in India during the last 3 years. For locations: 15 – 25 cities / towns: 10 Marks 25 – 35 cities / towns: 12 Marks >35 cities / towns: 15 Marks	Request to change the criteria to: The bidder should have conducted End to End Computer Based Online Examinations for Entrance / Competitive exams, simultaneously across atleast 15 cities / towns in India during the last 3 years. For locations: 8 – 11 cities / towns: 10 Marks 12 – 15 cities / towns: 12 Marks >15 cities / towns: 15 Marks	Please refer to the Corrigendum.
	5	General		Please let us know if provision of LAN connectivity and hardware supply for the examination centers are under bidder's Scope.	Yes, it will be the responsibility of Bidder.
ARCEUS INFOTECH PRIVATE LTD.Address: 3rd Floor, MODI HEIGHTS BUILDING, Plot No 162, Zone 2, Maharana Pratap Nagar, BHOPAL - 462011	1	Section 3.4, Page 17	Consortium is not allowed as a part of this RFP.	Request the department to please allow Consortium as the scope covers a wide area - Designing, Developing, Customizing, Implementing, Maintaining and Infrastructure and Security.	No change.
	2	Annexure – 2: Guidelines for preparation of Pre-Qualification Proposal- Point 5/Page- 89	The Bidder must have the following valid certifications- iii. ISO 27001 and iv. SEI CMMI Level 5, as on date of submission of the bid. This is to ensure fool proof information security in computer based online examination as per the provisions of Information Security Management Standards.	Request to change SEI CMMI Level 5 to CMMi Level 3 from any certifying agency and from any consortium partner. Also kindly note CMMi certification is required only for Application development process. Since we're using Product Test Engine, instead of SEI CMMi, request to change it to STQC or CERT-In certification before Go-Live	Please refer to the Corrigendum.

3	4.3. Technical Evaluation Criteria – Point B2 / Page 27	Experience in implementing End to End Computer Based Online Examination System for Entrance / Competitive exams, including conducting examination for minimum 20,000 candidates / students in a single slot/session anywhere in India at any time in the last three years. For implementation of system involving - > 20,000 and ≤ 30,000 Candidates: 10 Marks >30,000 and ≤ 40,000 Candidates: 12 Marks > 40,000 Candidates: 15 Marks	As per the PQ, dept. already ensured minimum 20000 candidates. The TQ criteria for more than 40,000 doesn't make much sense in this context. We request you to kindly change the marking criteria to the number of seats the bidder can arrange in MH by showcasing the MOU between colleges in various districts. The criteria for number of seats in MOU can be defines as follows: For implementation of system involving - Up to 20,000 seats: 10 Marks >20,000 and ≤ 25,000 seats: 12 Marks > 25,000 seats: 15 Marks	Please refer to the Corrigendum.
4	4.3. Technical Evaluation Criteria- Point B3 / Page 28	The bidder should have conducted End to End Computer Based Online Examinations for Entrance / Competitive exams, simultaneously across atleast 15 cities / towns in India during the last 3 years. For locations: 15 – 25 cities / towns: 10 Marks 25 – 35 cities / towns: 12 Marks >35 cities / towns: 15 Marks	Instead of using number of cities/towns all over India, we recommend to change the criteria to number of centers within the state. The new criteria for number of centers can be defines as follows: For locations: 15 – 20 centers: 10 Marks 20 – 25 centers: 12 Marks >25 centers: 15 Marks	Please refer to the Corrigendum.
5	4.3. Technical Evaluation Criteria- Point B4 / Page 28	The total value of the similar End to End Computer Based Online Examination System for Entrance / Competitive exams, implemented by the bidder during the last 3 years. For projects of value: Rs. 5 Crores – Rs. 10 Crores: 10 Marks Rs. 7 Crores – Rs. 12 Crores: 12 Marks Above Rs. 10 Crores: 15 Marks	We assume the value means the cumulative value for the last 3 years. Please confirm.	Please refer to the Corrigendum.

Tata Consultancy Services Ltd. Address: 9th Floor, Nirmal Building, Nariman Point, Mumbai 400021	1	3.4. Page no. 16	The qualified bidders are requested to deposit the EMD of Rs. 30, 00,000 (Rupees Thirty Lakhs Only) through the Online Payment Gateway as integrated in the https://mahatenders.gov.in/ e-tendering portal.	TCS requests, to kindly provide the opportunity to do EMD payment by other financial instruments like 1. Demand draft 2. Performance bank Guarantee 3. NEFT – Challan Based.	No Change.
	2	3.15 Page no. 20	The IPR of any customization done on the application/ new application (Portal) / code etc. will also be owned by the State CET Cell.	TCS will not be able to provide the Source code/ share the IPR to State Cell. TCS requests removal of this clause.	No change.
	3	4.3. III. 3. Page 29	Security Aspects – Encryption techniques used, adherence to various security requirements and guidelines as per OWASP (Open Web Application Security Project), SANS, PCI-DSS etc.	The Encryption technology used by TCS is 256 bit for question paper transfer and 128 bit for result transfer. Hope this will suffice the requirement.	No change.
	4	4.3.III.5 Page 30	Implementation Plan, Operations, Management and handholding Plan User manuals, administrator manuals, Training Manual; Other System manuals – Architectures, Entity-Relationship diagrams, Source code etc.; Quality and plan of training and Knowledge Transfer; Layers of functional and technical training proposed based on types of users: Top Management, Core Team and End User Group; Pre Implementation Training and Post Go- Live Training & Support.	Does this clause mean the service provider to handover the source code to CET. TCS will not be able to provide the Source code/ share the IPR to State CET Cell. TCS requests removal of this clause.	This clause is for the Examination Web Portal developed under this contract and not for examination software.
	5	6.1.1.b.xvi Page 47	The application should be compliant to Web Content Accessibility Guidelines (WCAG) 2.0 or the latest version of WCAG as issued from time	Please clarify the requirement and the purpose of the same. TCS requests removal of this clause.	No change.

			to time. It should also adhere to all GoI and GoM guidelines / policies.		
6	6.1.1.k Page 48		The examination portal should be browser, platform independent and should be accessible through mobile and other handheld devices like iPad; tablets etc. and the pages shall adjust suitably as per the device.	TCS examinations are delivered on the desktop/Laptops. Please help us understand the utility of having the compatibility with the mentioned iPad, Tablets etc.	No change.
7	6.1.2. A. l Page 50		The candidates, with prior permission from CET cell should be allowed to change the exam Venue post generation of hall ticket allowing flexibility for candidates in case there is some other exam on the same day.	Sufficient time gap should be provided to the service provider between Change request and Exam date.	No change.
8	6.1.2. A.o Page 50		The bidder can also associate with the Sangram Kendra's / CSCs / SETUs to facilitate candidates with the registration procedure in case of infrastructure issues in remote areas.	Kindly provide the details of the Sangram Kendra's/ CSCs/ SETUs and the infrastructure availability.	No change.
9	6.1.2.A.h Page 52		CCTVs (minimum of 2 CCTVs per examination room) along with CCTV at the entrance, lobby, Web Cams to ensure monitoring of candidates at all times.	Please clarify the requirement of web cams and the purpose of the same as CCTV is already installed in the exam hall to monitor the candidate activities.	Please refer to the Corrigendum.
10	6.1.2. A.i Page 52		The CCTV recording for the entire exam duration, starting from the entrance of candidates till they leave the examination Venue would be handed over by the vendor to the State CET Cell.	TCS requests to change the "examination venue" to the "examination hall".	No change.
11	6.1.2.D.g Page 57		Leakage of question paper shall be considered as serious default on the part of bidder and will be liable for all consequences including criminal proceedings.	TCS Requests the following changes Leakage of question paper shall be thoroughly investigated and if found the fault of the bidder, the same will be considered as serious default on the part of bidder and will be liable for	Please refer to the Corrigendum.

				all consequences including criminal proceedings.	
12	6.1.2.D.Note Page 58	The State CET Cell may want the vendor to do the Question Paper Setting for some examinations such as MBA, Engineering etc. In such cases, the State CET Cell will pay Rs. 50,000 per examination to the bidder.	Please specify the following 1. How many question paper need to be created per exam? 2. How many questions per question paper? 3. In how many languages does the question paper need to be created in?	This depends upon the number of registered candidates, sessions and examination structure. The languages will be English and Marathi.	
13	6.1.3.B.a Page 59	The QR Code on the hall ticket will be scanned by the supervisor at the Venue. After scanning all the candidates information will be displayed on the smartphone and can be verified with original document	Please provide clarity with utility of QR code as all the candidate information will be available on the hall ticket which could be verified with the original documents.	This is a futuristic requirement and not required in current calendar year 2017.	
14	6.1.5.c Page 62	A digital locker facility to be provided to the candidate so that they can access their hall tickets, score card anywhere, anytime.	Does this imply, the solution integration with Digi-Locker? What would be the time frame to store hall tickets and score card? TCS will provide link to download hall ticket and score card. Will this suffice the requirement?	Yes, integration with Digi-Locker is required. As per the government policies, this is a lifetime facility and the candidate will be provided with the login credentials for the same in order to store documents such as admit card, score card etc.	
15	6.1.5.e Page 62	To track the IP Addresses for all downloads related activities happening through the portal.	Please clarify the requirement and the purpose of the same.	Any document downloaded from examination web portal should contain IP Addresses and timestamp.	
16	6.2.4 Page65	Data Migration The proposed solution should support data migration activities if required in near future and bidder has to provide full-fledged support to the State CET cell or any 3rd party hired by the State CET cell.	Please provide more details on the data that will be migrated. Does this data pertains to examination?	Any data generated through the software/ examination web portal under the scope of this RFP.	

17	6.2.5 Page 65	Integration with other applications The proposed solution should be able to integrate with other applications in near future.	Please provide more details on the applications and their usage.	Integration with the State CET Cell website, Centralized Admission Portal and any other software developed for the State CET Cell.
18	6.3.1 Page 66	System Study Conduct System Study, Gap Analysis and BPR required. Preparation of SRS, System Design Document (SDD) and its finalizations, State CET Cell's Sign off on the Software Requirement. Submit the SRS (Software Requirement Specification) document to the State CET Cell for signoff.	The application used for online examination is owned by TCS and the IPR belongs to TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
19	6.3.2 Page 66	Customization and Development Includes Design, Customize, Procure, Supply, Integrate, Commissioning, Licensing, Configuration, and Deployment of proposed solution. Deployment, testing and UAT with relevant signoffs from the State CET Cell.	The application used for online examination is owned by TCS and the IPR belongs to TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
20	6.4.a Page 68	The key documents required are:- a. Business Blueprint and Revised process documents consisting of granular details of each functional activity and any changes (if any) after the system has been implemented	The application used for online examination is owned by TCS and the IPR belongs to TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
21	6.4.b Page 68	Detailed Design document detailing technical architecture (application, network, and security)	The application used for online examination is owned by TCS and the IPR belongs to TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
22	6.4.c Page 68	Database infrastructure architecture, including clustering/ mirroring,	Does this infrastructure architecture refer to Data Center Architecture?	No change.

		backup & recovery strategies, defining data structure, data dictionary as per standards laid-down by Government of India/ Government of Maharashtra.		
23	6.4.f Page 69	System Requirement Specification (SRS) document containing detailed requirement capture and analysis including functional requirement, Interface Specifications, application security requirements.	The application used for online examination is owned by TCS and the IPR belongs to TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
24	6.4.g Page 69	Configuration Documentation: consisting of system setting and parameters for each function modules.	Configuration on the software will be done by TCS.	Yes
25	6.4.j Page 69	Training Manuals, Installation Manuals, Operational Manuals and Maintenance Manuals.	The application used for online examination is owned by TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
26	6.4.k Page 69	Test Cases, UAT Test Cases and Reports	The application used for online examination is owned by TCS and Test cases, UAT test cases belong to TCS. The software will be provided as a service to the State CET Cell. Hence, TCS requests removal of this clause.	No change.
27	6.4. Page 70	Both the security audit reports (14 & 15) should be submitted by the bidder one week prior to the Go-Live of the applications. These reports should contain the closure status of the gaps identified.	Will Cert-In certificate suffice this requirement?	This is our minimum requirement. Please refer to the Corrigendum.
28	Clause 3.8, Completeness of Response, Pg. no. 18	2. The response to this RFP should be full and complete in all respects. Failure to furnish all information required by the RFP document or submission of a proposal not	TCS requests following changes to the existing clauses: 2. The response to this RFP should be full and complete in all respects. Failure to furnish all information	No change.

		substantially responsive to the RFP document in every respect will be at the bidder's risk and may result in rejection of its proposal and forfeiture of the bid EMD.	required by the RFP document or submission of a proposal not substantially responsive to the RFP document in every respect will be at the bidder's risk and may result in rejection of its proposal and forfeiture of the bid EMD.	
29	Clause 3.15, Intellectual Property Rights, Pg. No. 20	<p>The bidder by way of provisioning of the solution, grants the State CET Cell's users with unrestricted but role based access to all the features of the solution including any offline / pre-activity / post activity features.</p> <p>The solution is currently envisaged to be implemented at the State CET Cell. The bidder should facilitate to all internal as well as external users of the departments associated with the functional area specified as per the scope of work.</p> <p>The State CET Cell shall also own the Intellectual Property Rights (IPR) for the data associated with the application. During and after the end of the contract period or on surrendering or termination of contract, all data / information /content any information generated including the backups during this period, the State CET Cell shall own exclusive Intellectual Property Rights of the same. The vendor shall also hand-over all the raw data to the State CET Cell on a regular basis.</p>	<p>TCS requests following changes to the existing clauses: The bidder by way of provisioning of the solution, grants the State CET Cell's users with unrestricted but role based access to all the features of the solution including any offline / pre-activity / post-activity features.</p> <p>The solution is currently envisaged to be implemented at the State CET Cell. The bidder should facilitate to all internal as well as external <u>authorized</u> users of the departments associated with the functional area specified as per the scope of work.</p> <p>The State CET Cell shall also own the Intellectual Property Rights (IPR) for the data associated with the application. During and after the end of the contract period or on surrendering or termination of contract, all data / information / content any information generated including the backups during this period, the State CET Cell shall own exclusive Intellectual Property Rights of the same. The vendor shall also hand-over all the raw data to the State CET Cell on a regular basis.</p>	No change.

			<p>The IPR of any customization done on the application/ new application (Portal) / code etc. will also be owned by the State CET Cell.</p>	<p>The IPR of any customization done on the application/ new application (Portal) / code etc. will also be owned by the State CET Cell. <u>All rights, title and interests in and to the Services Environment and any other material used by Bidder in the provision of the Services shall exclusively belong to Bidder or its licensors (“Bidder Proprietary Material”). Any and all Intellectual Property Rights with respect to the Services and the Bidder Proprietary Material and all modifications, improvements, enhancements, or derivative works made thereto, shall always belong to Bidder or its licensors and the State CET Cell shall not be entitled to claim any rights therein. All rights, title and interests in the State CET Cell Data shall always remain with State CET Cell.</u></p>	
30	<p>Clause 4.10, Right to the content of Proposal, pg. No. 33</p>	<p>All proposals and accompanying documentation of the Technical Proposal will become the property of the State CET Cell and will not be returned after opening of the Technical Proposals. The State CET Cell is not restricted in its rights, to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. The State CET Cell shall also not be bound by any language in the proposal indicating the confidentiality of the</p>	<p>TCS requests following changes to the existing clauses: All proposals and accompanying documentation of the Technical Proposal will become the property of the State CET Cell and will not be returned after opening of the Technical Proposals. The State CET Cell is not restricted in its rights, to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. The State CET Cell shall also not be bound by any language in the proposal indicating the confidentiality</p>	<p>No change.</p>	

		proposal, or any other restriction on its use or disclosure.	of the proposal, or any other restriction on its use or disclosure.	
31	Clause 4.12, Disqualification, Pg. No. 34	3. The bidder qualifies the proposal with own conditions.	TCS requests following changes to the existing clauses: 3. The bidder qualifies the proposal with own conditions.	No change.
32	Clause 5.13, Failure to agree with Terms and Conditions of this RFP, Pg. No. 41	Failure of the successful bidder to agree with the terms & conditions of the RFP shall constitute sufficient grounds for the annulment of the award, resulting which the State CET Cell may call for new proposals and invoke the Performance Bank Guarantee.	TCS requests following changes to the existing clauses: Failure of the successful bidder to agree with the terms & conditions of the RFP shall constitute sufficient grounds for the annulment of the award, resulting which the State CET Cell may call for new proposals and invoke the Performance Bank Guarantee	No change.
33	C. Appointment of Invigilators and Supervisors, Pg. No. 53-55		TCS requests following addition to the existing clause: <u>Audits and/or inspections under the Contract Agreement shall be conducted during normal working hours of the Bidder solely in connection with the activities in relation to the Contract Agreement and upon reasonable advance written notice of not less than 15 days to Bidder at the cost of State CET Cell. State CET Cell will comply with the Bidder's reasonable security and confidentiality requirements when accessing locations, facilities or other resources owned or controlled by the Bidder and cooperate with the Bidder to minimize any disruption to the Bidder's business activities.</u>	No change.

34	Clause 6.3, Timeline, Deliverable and Payment Schedule, Payment Schedule, Pg. No. 68	<p>The payment will be released based on the actual number of candidates registered. 50% of the amount shall be paid after the completion of registration of candidates for a test and 50% shall be paid within two weeks after completion of the entire process for the test and handing over the data to the CET-Cell.</p> <p>Liquidated Damages for Delay / Default: For any delay/default in conducting the computer based online examination due to the sole fault of the Bidder, the CET Cell will charge damages to the extent of 0.5% of the respective CET examination related costs, if asked by the State CET Cell to do so.</p> <p>All payments will be made after satisfactory report obtained from the technical committee, established for this purpose by the State CET Cell.</p>	<p>TCS requests following changes to the existing clause: The payment will be released based on the actual number of candidates registered. 50% of the amount shall be paid after the completion of registration of candidates for a test and 50% shall be paid within two weeks after completion of the entire process for the test and handing over the data to the CET-Cell.</p>	No change.
35	Clause 6.9, Final Acceptance of Application , pg. No. 72		<p>TCS requests following addition to the existing clause: The Contract shall be considered completed once all the obligations as per the terms and conditions of the Contract is performed by the Bidder and the result is handed over to the State CET Cell.</p> <p>Liquidated Damages for Delay / Default: For any delay/default in conducting the computer based online examination due to the sole fault of the Bidder, the CET Cell will charge damages to the extent of 0.5% of the</p>	No change.

				respective CET examination related costs, if asked by the State CET Cell to do so. All payments will be made after satisfactory report obtained from the technical committee, established for this purpose by the State CET Cell.	
36	Clause 6.9, Final Acceptance of Application , pg. No. 72			TCS requests following addition to the existing clause: <u>The Contract shall be considered completed once all the obligations as per the terms and conditions of the Contract is performed by the Bidder and the result is handed over to the State CET Cell.</u>	No change.
37	Clause 7, Service Level Agreements, Pg. No. 74-77			TCS Requests, to consider TCS Standard format of SLA which is mutually beneficial to both the parties.	No change.
38	Clause 8.2. Documents , Pg. no. 82	The following documents attached hereto shall be deemed to form and integral part of the Contract agreement. a. The complete bid document including the common set of deviation issued from time to time. b. Minutes of the pre-bid meeting standard set of deviations/corrigendum, drawing and instructions issued by the State CET Cell. c. Letter of Intent and Work Order. d. Any other communications issued prior to signing of this agreement		TCS requests following changes to the existing clause: The following documents attached hereto shall be deemed to form and integral part of the Contract agreement. a. The complete bid document including the common set of deviations issued from time to time <u>submitted by the bidder.</u> b. Minutes of the pre-bid meeting standard set of deviations/corrigendum, drawing and instructions issued by the State CET Cell. c. Letter of Intent and Work Order. d. Any other communications issued prior to signing of this agreement e. <u>Terms and conditions including</u>	No change.

				<u>scope of work agreed between the parties in this contract</u>	
39	Clause 8.8, Force Majeure, Pg. no. 84- 85			TCS requests following addition to the existing clause: <u>If a Force Majeure Event continues for more than 30 days, either Party may, by a written notice to the other Party, terminate this Agreement, without liability. All the dues shall be paid by State CET Cell for the services rendered by Bidder till such date of termination of Contract.</u>	No change.

	40	Annexure – 5: Format for Performance Bank Guarantee, Pg. No. 94	<p>***</p> <p>The Conditions of this obligation are:</p> <ul style="list-style-type: none"> • In the event of the successful bidder being unable to service the contract for whatever reason, the State CET Cell would evoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of the State CET Cell under the Contract in the matter, the proceeds of the PBG shall be payable to the State CET Cell as compensation for any loss resulting from the Respondent’s failure to complete its obligations under the Contract. The State CET Cell shall notify the Respondent in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the Respondent is in default. • The State CET Cell shall also be entitled to make recoveries from the Respondent’s bills, Performance Bank Guarantee, or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement. 	<p>TCS requests following changes to the existing clause:</p> <p>***</p> <p>The Conditions of this obligation are:</p> <ul style="list-style-type: none"> • In the event of the successful bidder being unable to service the contract for whatever reason, the State CET Cell would evoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of the State CET Cell under the Contract in the matter, the proceeds of the PBG shall be payable to the State CET Cell as compensation for any loss resulting from the Respondent’s failure to complete its obligations under the Contract. The State CET Cell shall notify the Respondent in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the Respondent is in default. • The State CET Cell shall also be entitled to make recoveries from the Respondent’s bills, Performance Bank Guarantee, or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement. <p><u>We hereby undertake and agree with State CET Cell that if any default is committed by the Bidder in performing any of the terms and conditions of the said contract including non-payment of any money payable to State CET Cell and/or, we</u></p>	No change.
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				<p>shall on first claim in writing from State CET Cell , without any demur, any reservations, contest, recourse or protest and/or without any reference to the Bidder, pay to State CET Cell a sum not exceeding Rs. _____ (Rupees _____ only), either in full or in part, in such manner as State CET Cell may direct from time to time. Any such claim made by State CET Cell on us shall be final, conclusive and binding notwithstanding any difference or any dispute between State CET Cell and Bidder or any other legal proceedings, pending before any court, tribunal, arbitrator or any other authority.</p> <p>***</p> <p>This Bank Guarantee issued by _____ Bank, on behalf of Bidder in favor of State CET Cell is in respect of a new Contract / extension of Contract dated _____. As communicated by Bidder, on the date of execution of this Bank Guarantee an amount of Rupees _____ (Rupees _____ only) is outstanding and payable to Bidder by State CET Cell, in respect of pervious contracts between Bidder and State CET Cell. As communicated by Bidder on the date of execution of this Bank Guarantee, there are no outstanding disputes related to any pervious contracts between Bidder and State</p>	
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				<p><u>CET Cell. Notwithstanding anything contained hereinabove:</u></p> <p><u>a) Our liability under this Bank Guarantee shall not exceed and is restricted to Rs. _____</u> <u>(Rupees _____</u> <u>only)</u></p> <p><u>b) This Guarantee shall remain in force up to and including _____</u> <u>(including claim period of three months)</u></p> <p><u>c) Unless the demand/claim under this guarantee is served upon us in writing before _____ all the rights of State CET Cell under this guarantee shall stand automatically forfeited and we shall be relieved and discharged from all liabilities mentioned hereinabove.</u></p> <p><u>A demand for payment under this guarantee shall be deemed to have been sufficiently made if a claim in writing is sent by post or by fax or hand delivered to us at the address/fax number indicated in this guarantee.</u></p>	
PROMETRIC TESTING PRIVATE LIMITED Address: 2nd Floor, DLF Infinity Tower - A	1	23	The Bidder must have an average annual turnover of Rs 100 Crores during the last 3 financial years (2013-14, 2014-15 and 2015-16)	While annual T.O. is an important criteria, this should not be a point for elimination. As a global company with Headquarters in the US, our annual revenues are consolidated in the US. We should make this clause more inclusive.	No change.
	2	23	The bidder should be a profit entity (after paying taxes) for the last 3	Same as above. Global Financials should be considered.	No change.

Sector-25, Phase 2, DLF City Gurgaon 122 002, (Haryana) India			financial years (2013-14, 2014-15 and 2015-16).		
	3	24	The Bidder must have the following valid certifications: SEI CMMI Level 5 , as on date of submission of the bid.	CMMI Level 5 certification recommended for Software Development Companies. Testing Organization does not require such certifications. For data security there are other certifications that need to be considered for example: ISO 27001, SSAE16,PCI DSS	Please refer to the Corrigendum.
	4	24	The bidder must have conducted an end to end Computer Based Online Examination system of minimum 20000 candidates/students for entrance / competitive exams in a single slot/session anywhere in India at any time in the last 3 years	This requirement is superfluous. Global testing best practices recommend that admissions tests are conducted in a specific window and not to compromise on physical and technical infrastructure requirements in third party sites. We recommend 10000 exams per session	Please refer to the Corrigendum.
	5	26	Technical Evaluation Criteria – Average annual turnover of bidder	The strength of the bidder cannot be judged in this manner. Emphasis should be laid on best practices and adherence to global practices, acting as per local needs of the country.	No change.
6	29	Security Aspects - Encryption techniques used, adherence to various security requirements and guidelines as per OWASP (Open Web Application Security Project), SANS, PCI-DSS etc.	Prometric’s overall security program can be summarized into four major topic areas with several distinct features: 1. Test Development and Production Security 2. Data Systems Security. 3. Test Center Security 4. Business Continuity and disaster recovery plans	The clause states our minimum requirement.	

7	45-46-47	Test Delivery Application requirements : The online examination test software should include the following features : A standard scientific virtual calculator should be available, keyboard should be disabled , login using a virtual keyboard, Display of status of questions using different colors and symbols for all questions of the paper, the application should be compliant to Web Content Accessibility Guidelines (WCAG) 2.0, the solution should be an end to end web-based application based on multi-tier architecture, The examination portal should be browser platform independent and should be accessible through mobile and other handheld devices like iPad; Tablets etc. and the pages shall adjust suitably as per the device.	Application Details specifying the platform makes it restrictive for other participants to bid. Specifying a platform is not recommended	No change.
8	51 -53	Examination Centers - Infrastructure and Security: One main server and one backup server will be available for every 200 candidates and part thereof at a venue, CCTV at the entrance lobby, web cams to ensure monitoring of candidates at all time, the server maintain an audit trail of every operation on the server and all server side audit trails are also the property of the State CET cell and shall be handed over to them at the end of the examination, vendor should be able to share logs during	This is not an established global best practice. We recommend: 1. Complete and physical isolation of the lab network from the testing workstations. 2. Proxy Server installation at site 3. Workstation format and O/S client software install 4. Limit 40 testing seats per lab	No change.

			entire life cycle of student starting registration till admission		
	9	59-60	Identification of Candidates and Information Dissemination - The QR code on the hall ticket will be scanned by supervisor at the venue, auto generation of attendance sheet with student details and photographs, the bidder should have a facility of deploying mirror servers while conducting the online examination at each examination venue.	The admit Card and ID as per the client requirements will be verified by the test center staff at the venue	Yes, QR code is a future requirement.
	10	60	Supervision and Security: The audit trail for every candidate would be provided at the end of examination by the vendor to the State CET cell	Audit trail is to be maintained by the service provider	No change.
	11	61	The student signs the attendance sheet and attends online examination	Attendance sheet requirement is superfluous. Image Capture and online Biometrics recommended as part of the candidate check-in process	As per our current process and admission rules, signing of attendance sheet by the candidates is required.
	12	62	A digital lock facility to be provided to the candidate so that they can access their hall tickets, score card anywhere, anytime	It is recommended that score card management be separated from Candidate registration	No change.
	13	63	The bidder would be responsible for providing Helpdesk support in Mumbai. Helpdesk should be functional 24x7 as per the examination schedule	The Helpdesk Support should definitely be provided and not restricted to a specific city to operate out of.	Please refer to the Corrigendum.
Manipal Technologies Limited Address: 105 / 106 Shyamkamal	1			1. Number of SMS and Email to be sent per candidates	Bidder is required to make their own estimates keeping in mind that the requirements of the State CET cell are met.
	2			2. "To ensure availability of proper security, frisking at the examination Centers. The instruction sheets and	No change.

Building " D " B.N. Agarwal Market, Vile Parle (East) Mumbai - 400057				other relevant documents would be provided by the vendor. “ a. Is pat frisking enough or hand held frisking devices have to be used b. There a requirement to set up a three side closed space for frisking female candidates’ c. There a requirement to have both male and female security staff at the examination centres	
	3			3. “A provision to be made for the setting of question bank by the State CET Cell, or the bidder itself. “ a. Under which all cases will the bidder haven’t set the questions? b. Please quantify the number of questions required per subject, number of versions of QP c. When will the syllabus be handed over to the bidder?	Question bank will be set by the State CET cell. In case required to be set by the bidder, it will be communicated by the State CET Cell in advance and the bidder will be paid additional Rs. 50000/- for one exam irrespective of number of sessions & duration. a. This is a futuristic requirement and decided by the State CET Cell. b. This will depend on the structure of question paper, session, number of registered candidates and the requirements of the State CET Cell c. This will be mutually decided by the State CET Cell and Vendor.
	4			4. Receive the online grievances/ complaints/objections from the candidates as per the schedule and forward the same to CET Cell with proper verification and response.” For what duration should the objection interface be open?	As per the schedule declared by the State CET Cell from time to time.

5				<p>5. Training</p> <p>a. Number of users to be trained</p> <p>b. For how many days will the training be carried out?</p> <p>c. In how many centers' will training have to be provided?</p> <p>d. Will State CET provide infrastructural support like space, laptops for conducting the training?</p>	No Change
6				6. There is a requirement to hand over Intellectual Property Rights. Instead of IPR will license be sufficient?	No. IPR needs to be submitted for Examination Web Portal developed as a part of this project. IPR for examination software is not required.
7				<p>we request you to kindly relax the following criteria in the eligibility clause:</p> <ul style="list-style-type: none"> • The bidder should have executed projects involving implementation of End to End Computer Based Online Examination system for Entrance / Competitive exams for atleast 1,00,000 candidates for the last three years. <p>to</p> <p>The bidder should have executed projects involving implementation of End to End Computer Based Online Examination system for Entrance / Competitive exams for atleast 75,000 candidates for the last three years.</p>	Please refer to the Corrigendum.
8				<p>we request you to kindly relax the following criteria in the eligibility clause:</p> <ul style="list-style-type: none"> • The bidder must have conducted an End to End Computer Based Online Examination system of minimum 20,000 candidates/students for 	Please refer to the Corrigendum.

				Entrance / Competitive exams in a single slot/session anywhere in India at any time in the last three years. to The bidder must have conducted an End to End Computer Based Online Examination system of minimum 16,000 candidates/students for Entrance / Competitive exams in a single slot/session anywhere in India at any time in the last three years.	
	8			The tender also states that “The bidding agency should own the copyright of the source code being used for conducting the computer...” Kindly clarify whether fully licensed version of the software can be used.	No change.

Sd/-

**(Chandrashekhar V. Oak), IAS
Commissioner, State CET Cell, M.S. Mumbai**